

CHRIS MERPAW-ERICKSON

CONTACT

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EDUCATION

BACHELOR OF IT

Interactive Multimedia and Design
Carleton University
2015 - 2021

SKILLS

LANGUAGES:

English, French

DESIGN SOFTWARE:

Adobe Creative Suite, Piktochart

OFFICE TOOLS:

Microsoft Office Suite, Google
Docs/Sheets/Slides

LANGUAGES

HTML	C++
CSS	C#
JavaScript	Java
JQuery	Lua
SQL	VB
PHP	Python

WORK EXPERIENCE

PROGRAM OFFICER

2019 - Present

Immigration, Refugees and Citizenship Canada

- organizing promotional material for use overseas
- translating French and English documents
- writing SOPs for software and online tools
- designing presentations and training documents
- providing tech support to team members

INCIDENT COORDINATOR

2019 - 2019

Shared Services Canada

- coordinating teams during high-priority incidents
- running QAs on all-level tickets
- writing training documentation

TECH ANALYST

2018 - 2019

Immigration, Refugees and Citizenship Canada

- performing QA on various UIs
- writing back-end documentation
- solving tickets

IT SECURITY ANALYST

2017 - 2018

Agriculture and Agri-Food Canada

- installing security software
- creating interactive spreadsheets with unique UIs
- setting up and distributing hardware

POLICY ANALYST

2017 - 2017

Employment and Social Development Canada

- creating stakeholder database
- providing tech support to team members

DATA ANALYST

2017 - 2017

Employment and Social Development Canada

- creating C++ interface for managing data from an SQL database
- translating and editing French to English documents
- designing infographics for decks